

Family Based Solutions: Safeguarding Adults Policy

Review Date: 15 December 2025

Next Review Due: 15 December 2026

Approved by: Judith Allen – Safeguarding Trustee

Designated Safeguarding Leads (DSLs): Ayse Adil & Joe Lettieri

Last DSL Safeguarding Training Completed: 15 April 2025

1. Policy Statement

Family Based Solutions is committed to safeguarding and promoting the rights, safety, and wellbeing of all adults who may be at risk of abuse or neglect. We work closely with adult carers and families, often supporting individuals experiencing or at risk of abuse by a family member or partner. Our aim is to reduce risk, strengthen protective factors, and take appropriate action to prevent further harm.

This policy outlines the responsibilities of staff, trustees, and volunteers in identifying and responding to adult safeguarding concerns and ensures compliance with statutory frameworks including:

- The Care Act 2014
- London Multi-Agency Adult Safeguarding Policy and Procedures
- Human Rights Act 1998
- Mental Capacity Act 2005
- Equality Act 2010

2. Our Commitment to Adults with Care and Support Needs

We recognise that adults with care and support needs have the right to live in safety, free from abuse and neglect. Safeguarding means working together to support them to make their own decisions, stay safe, and live independently where possible.

We adopt the six key principles of safeguarding adults from the Care Act:

- Empowerment
- Prevention
- Proportionality
- Protection
- Partnership
- Accountability

3. Roles and Responsibilities

Safeguarding Trustee: Judith Allen provides strategic oversight and ensures compliance with safeguarding responsibilities at governance level.

Designated Safeguarding Leads (DSLs): Ayse Adil and Joe Lettieri manage adult safeguarding concerns, update internal procedures, liaise with statutory services, and support staff.

All Staff and Volunteers must:

- Read and understand this policy
- Attend regular safeguarding adults training
- Report any concerns immediately to a DSL
- Keep appropriate, confidential records of concerns raised

4. Recognising Safeguarding Concerns

Concerns may relate to:

- Physical abuse
- Domestic violence
- Sexual abuse
- Psychological/emotional abuse
- Financial or material abuse
- Neglect or self-neglect
- Discriminatory abuse
- Organisational abuse
- Modern slavery
- Radicalisation and extremism

Look for signs such as withdrawal, fearfulness, injuries, poor hygiene, financial difficulty, or controlling relationships.

5. Making Safeguarding Personal (MSP)

We are committed to person-led, outcome-focused practice. Safeguarding decisions should reflect the adult's wishes, feelings, and preferred outcomes wherever possible.

Respect refusal of support unless:

- Others are at risk
- A crime has been committed
- The person is under coercion or duress

6. Responding to Safeguarding Concerns

6.1 Immediate risk:

- Call 999
- Ensure safety

6.2 If abuse is suspected:

- Listen carefully
- Don't investigate
- Record and report clearly

6.3 DSL Contact:

- Ayse Adil: 07375 912084 / 0208 363 6262 / ayse@familybasedsolutions.org.uk
- Joe Lettieri: 07720 651633 / 0208 363 6262 / joe@familybasedsolutions.org.uk

7. Local Authority Adult Social Care Contacts

Enfield: 0208 379 1001 | adultsocialcare@enfield.gov.uk

Haringey: 020 8489 1400 | firstresponseteam@haringey.gov.uk

Barnet: 020 8359 5000 / 2000 | socialcaredirect@barnet.gov.uk

8. Mental Capacity and Advocacy

Follow the Mental Capacity Act 2005. If capacity is lacking, involve statutory representatives or advocates.

9. Confidentiality and Information Sharing

Safeguarding overrides confidentiality when there is risk of harm.

- Share only on a need-to-know basis
- Keep records secure
- Follow GDPR

10. Training and Supervision

- All staff and volunteers receive training
- Refreshed regularly
- Built into supervision

11. Safer Recruitment

- Enhanced DBS required
- References and identity checks
- Safeguarding covered in induction and supervision

12. Prevent Duty

Radicalisation is a safeguarding concern. Report concerns following Prevent Duty guidance.

13. Monitoring, Review and Complaints

Reviewed annually or as needed.

Use internal complaints or whistleblowing process to raise concerns.

Signed:

Judith Allen – Safeguarding Trustee

J allen

Ayse Adil – Designated Safeguarding Lead

A adil

Joe Lettieri – Designated Safeguarding Lead

j.letteri